



# Thijs van Kampen



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Beverwijk, NL

## EDUCATION

**Bachelor of Science (2013-2017)**  
Inholland, Haarlem

## EXPERTISE

### TECHNICAL

- Jamf MDM
- Mac based advanced support
- Google Workspaces
- Network(LAN/WIFI), Ubiquiti & Cisco Meraki
- Slack/Teams

### PROFESSIONAL

- Creative
- Versatile
- Social
- Problem solver
- Budgeting

## Creative, Versatile & Structured

I shine in changing and growing companies. Planning for the future, maintaining the current infrastructure and using every feature a tool offers while keeping the team happy, is where I thrive. From managing networks to overseeing the tools and the helpdesk, I love working in versatile environments. Besides the day-to-day work, I love to be involved in maintaining and improving company culture, as I believe that a workplace should also be a place of inclusivity and enjoyment.

## WORK EXPERIENCE

### IT Operations Analyst

Feb 2019 - Present

*Protolabs Network/ Hubs - Amsterdam*

I started IT at 3D Hubs in 2019. This job consisted of organizing vendors, setting up IT Support and building a system, which allowed us to grow from 48 to 280 employees. When Hubs got acquired by Protolabs, the main focus of this job shifted from support to integrating Hubs' IT systems with Protolabs'.

- Grew the IT processes to scale with the company and to work with Protolabs.
- Implemented 2 name changes: 3D Hubs -> Hubs -> Protolabs Network.
- Worked through integrations to get from a separate Hubs and Protolabs helpdesk to one EMEA helpdesk.
- Owning our main tools, such as: Google Workspaces, Slack, 1Password, Network & Wifi, Jamf, Notion and more.
- Supported and owned the Hubs side of the Google to O365 migration.
- Implemented Jamf mobile device management to manage our fleet of MacBooks.
- Created multiple communities and events centered around boardgames, videogames and makers.

### Frontend Developer & Network Engineer

Feb 2017 - Jan 2019

*Cobra Systems - Zaandam*

A frontend developer role where I created websites, POS Interfaces and landing pages for customers. Because this was a small company, they were open to having multiple roles and additional training. This is where I learned network management and the deploy and configuration of the network equipment.

- Coded the interface for the ticketing systems for Pathé Cinema's and worked at the customer's locations and HQ.
- Managed the network deployments for campsites, high schools, shops and more.
- Responsible for customer contact at network locations
- Managed 4 interns focused on frontend development.